

Website Privacy Terms & POPI Conditions

Our Website: www.thrivechurch.co.za

Last updated: 31 August 2021

Whereas Thrive Church (“the Church”) respects the privacy of all personal data and private information collected, processed and stored. As such, we undertake to handle all personal information received and processed with due care and provide the necessary security to safeguard all information held by us. Our internal system similarly allows us to proactively react should there be a breach of any kind, alternatively our privacy practices and POPI policy dictates that we report any material breach to the Regulator. By using our website, you agree to the following. Please do not use our website or online products and services if you do not agree with this privacy policy.

Website Privacy & POPI:

Your privacy is important to the Church. This policy explains the Church’s privacy practices and the choices you have about the way your personal information will be dealt with. All practices are in line with the Church’s SOP and the provisions of POPI.

1. Personal information is collected only when knowingly and voluntarily submitted.
2. Personal information is only used for the purpose for which it was collected and/or submitted or such secondary purposes that are related to the primary purpose.
3. In addition to where you have consented to the disclosure of your personal information, personal information may be disclosed in special situations where the Church has reason to believe that doing so is necessary to identify or act against anyone damaging or interfering with our rights or property, users or anyone else that could be harmed by such activities.
4. The Church may engage third parties to provide you with goods or services on our behalf and in such circumstances may disclose your personal information to such parties in order to provide such goods and services.

Information security on our website:

1. Any information that you upload on our website will be stored on a secure server and be used for limited purposes such as future communications (which you are always entitled to un-subscribe to).
2. The Church will not disclose, sell, rent, or disseminate your personal information to third parties without your consent unless the Church is compelled to do so by law. The Church may do so if you have granted consent thereto.
3. While all reasonable efforts are taken to ensure that your personal information is protected as it travels over the internet, the Church cannot guarantee the absolute security of any information you exchange with us due to reason beyond our control.

Information we collect:

Account/User: Name, email address and contact details

1. We only collect, store and process limited personal information, which personal information we source directly from you. O personal information will be abused, misused or recycled and all personal information will be processed in terms of POPI and our internal POPIA Policy.

2. we may use this information to enforce our legal rights;
3. it is stored at our hosting provider (who is POPI compliant or is governed by a substantially similar privacy legislation to South Africa).
4. it may be shared with professional service providers like accountants and legal practitioners
5. we retain this information as long as you use our products or services and for at least one year after your last order as required by the Electronic Communications and Transactions Act 25 of 2005

Business listing: Name, email address and contact details

1. it is stored at our hosting provider (who is POPI compliant or is governed by a substantially similar privacy legislation to South Africa).

Financial information

1. We do not have access to your financial information and only collects, stores and processes the financial information expressly provided by you.
2. All personal information relating to financial information will be treated as highly confidential by the Church and shall always be accompanied by the necessary consent or legal provisions.

Children's personal information:

1. We do not have access to your children's personal information.
2. Any information pertaining to your children must be given with the prior consent of the parent or legal guardian; given voluntarily; and will only be stored or processed within the strict scope and/or mandate for which it was collected or provided.
3. All material efforts will be taken by the Church to ensure that no children's personal information is unlawfully and irresponsibly collected, stored or processed and is done strictly in terms of the Protection of Personal Information Act 4 of 2013 ("POPI").
4. We consider all personal information pertaining to children as highly sensitive and will never misuse, abuse, unlawfully process or share any of the aforementioned sensitive information with any third party prior to obtaining the necessary consent and/or is required to do so by law.

Website usage information

1. we do not record or run any analytics on our website.

Information security

We employ a variety of security measures to safeguard your personal information including authentication and encryption (salting, hashing and SSL).

Right to access and rectify your information:

1. You may remove your contact details from our newsletter mailing list or any other further marketing by unsubscribing or informing the Church via email.
2. You may access and update your business information by logging in to the product or service you purchased from us.

Right to object

1. you have the right to object to our processing of your personal information in terms of the Protection of Personal Information Act s11(3)
2. You may object by sending an email to our offices with the subject line: **“Complaint: POPI”**

Right to complain

1. you have the right to lodge a complaint with the Information Regulator (or directly to us at info@thruvechurch.co.za):

Complaints email: complaints.IR@justice.gov.za

Changes

2. From time to time it may become necessary to make changes to this privacy policy. It is your responsibility to periodically check our website for any changes.

Intended usage

Our website, products and services are intended for adult residents of South Africa only, for the purposes of business, information and/or rendering a service(s).